

MaxTips! Productive to the Max

Productivity

Performance

Profitability

Hello!!! Are you there?

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I know we are living in the age of instant communication. I know we are all inundated with information, marketing, phone calls and those ever present emails. I know that we are all trying to do our best to manage the influx but are we shooting ourselves in the foot while trying to maintain our equilibrium? When I send an email to someone, I expect a response. That is the courteous thing to do. My expectations do not extend to the receipt of an instant response; 24-48 hours will do, but no response at all? Not nice. And believe it or not- not smart and a complete waste of time on the the part of both parties.

When you open an email, you are taking up precious time to read it. By not responding immediately, (even with a "thank you", "get lost" or "I'll get back to you within a certain time frame"), you delay a decision which you have to deal with later. It preys on your mind and is added to the already overloaded mental stress you are experiencing. Who needs it?

Take care of the situation immediately or plan time on your calendar to deal with it later, but for heaven's sake RESPOND. Otherwise the sender will keep bothering you until they receive the information they are seeking.

Thanks for letting me vent! Now I have to keep practicing what I preach.

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